

Higher Education Interlibrary Loan Management Benchmarks

Table 5.113: Percentage of libraries that agree or disagree that it is acceptable policy to share fulltext database articles without having to verify publisher approval in every single case, Broken Out by Type of College

Type of College	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Community College	9.09%	45.45%	31.82%	13.64%
4-Year or M.A. Level	14.29%	21.43%	28.57%	35.71%
Ph.D. Level	8.33%	25.00%	41.67%	25.00%
Research University	21.43%	28.57%	14.29%	35.71%

Table 5.114: Percentage of libraries that agree or disagree that it is acceptable policy to share fulltext database articles without having to verify publisher approval in every single case, Broken Out by Country

Country	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
U.S.A.	14.29%	33.33%	31.75%	20.63%
Canada	0.00%	20.00%	30.00%	50.00%

Table 5.115: Percentage of libraries that agree or disagree that it is acceptable policy to share fulltext database articles without having to verify publisher approval in every single case, Broken Out by FTE Enrollment

FTE Enrollment	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Under 2,000	7.69%	30.77%	30.77%	30.77%
2,000-5,000	10.00%	35.00%	30.00%	25.00%
5,000+-15,000	12.50%	29.17%	33.33%	25.00%
Over 15,000	17.65%	29.41%	29.41%	23.53%

Table 5.116: Percentage of libraries that agree or disagree that interlibrary loan staff have a defined workflow established with the staff member in charge of database licenses to verify license issues

	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Entire Sample	29.17%	40.28%	19.44%	11.11%

Table 5.117: Percentage of libraries that agree or disagree that interlibrary loan staff have a defined workflow established with the staff member in charge of database licenses to verify license issues, Broken Out by Public or Private College

Public or Private	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Public	19.15%	51.06%	17.02%	12.77%
Private	48.00%	20.00%	24.00%	8.00%

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Table 5.118: Percentage of libraries that agree or disagree that interlibrary loan staff have a defined workflow established with the staff member in charge of database licenses to verify license issues, Broken Out by Type of College

Type of College	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Community College	18.18%	54.55%	13.64%	13.64%
4-Year or M.A. Level	35.71%	28.57%	35.71%	0.00%
Ph.D. Level	34.78%	30.43%	17.39%	17.39%
Research University	30.77%	46.15%	15.38%	7.69%

Table 5.119: Percentage of libraries that agree or disagree that interlibrary loan staff have a defined workflow established with the staff member in charge of database licenses to verify license issues, Broken Out by Country

Country	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
U.S.A.	31.15%	40.98%	18.03%	9.84%
Canada	20.00%	40.00%	30.00%	10.00%

Table 5.120: Percentage of libraries that agree or disagree that interlibrary loan staff have a defined workflow established with the staff member in charge of database licenses to verify license issues, Broken Out by FTE Enrollment

FTE Enrollment	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Under 2,000	46.15%	38.46%	15.38%	0.00%
2,000-5,000	22.22%	33.33%	27.78%	16.67%
5,000+-15,000	33.33%	45.83%	8.33%	12.50%
Over 15,000	17.65%	41.18%	29.41%	11.76%

Table 5.121: Percentage of libraries that agree or disagree that ILL staff have direct access to the library's ERMS (electronic resource management system) to review licenses

	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Entire Sample	22.54%	22.54%	21.13%	33.80%

Table 5.122: Percentage of libraries that agree or disagree that ILL staff have direct access to the library's ERMS (electronic resource management system) to review licenses, Broken Out by Public or Private College

Public or Private	Strongly Agree	Mostly Agree	Mostly Disagree	Strongly Disagree
Public	14.89%	25.53%	27.66%	31.91%
Private	37.50%	16.67%	8.33%	37.50%